



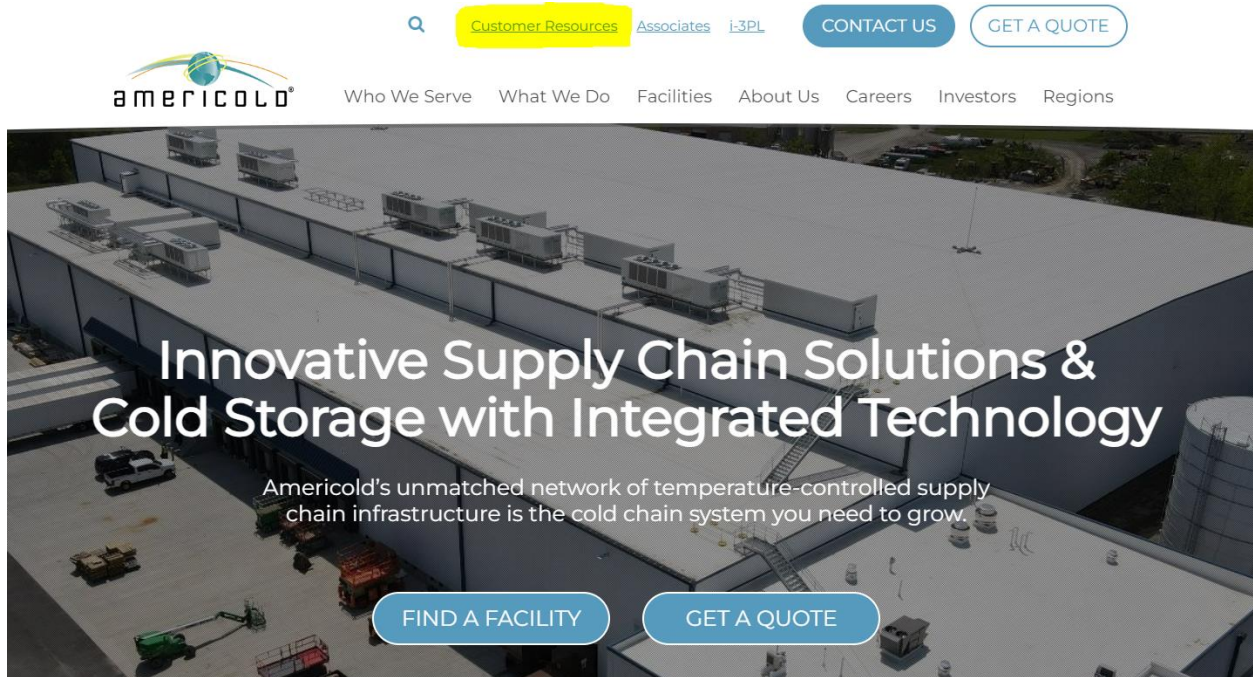
# Getting Started with Requesting an EDI/Integration Project

## Introduction

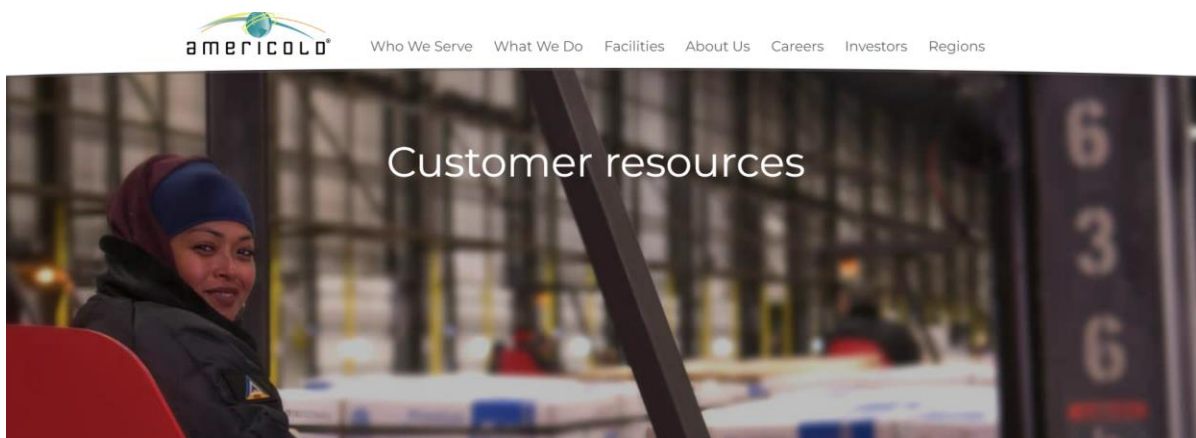
Americold Welcome Page

Step 1: To Start the Process please visit <https://www.americold.com/>.

Once on the Americold Website please click [Customer Resources](#).

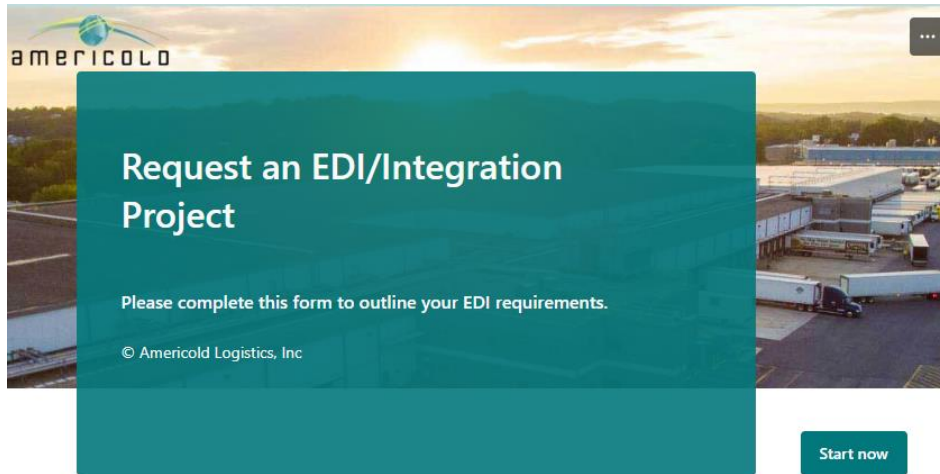


Step 2: Once you are on the Customer Service page, please select [New EDI Project Request](#) Form to begin.



Americold EDI Project Request Page

Step 2: You can choose to begin a new questionnaire from the EDI Welcome page. Please click Start Now to begin. The [Technical questionnaire](#) will appear once Start now is clicked



\*Special Instructions:

- Please review the questions prior to starting to make certain you have the answers for the questions marked with an asterisk.
- The form you are filling out cannot be saved and resumed. If you close the web page before submitting, you will need to start over.

Step 3: Please fill in your company name.

1. Company Name \*

Enter your answer

Note: If the listed name of your company is incorrect, please contact us at [servicedesk@americold.com](mailto:servicedesk@americold.com).



## Business Contacts

Step 4: Please list at least one Business contact from your company Contact Title, Phone # & Email. You are also able to add additional contacts if needed. Once completed click next to continue.

2. Business Contact Name \*

3. Business Contact Title \*

4. Business Contact Phone Number \*  
e.g. - 9297369274

5. Business Contact Email \*

6. Add additional business contact? \*

Yes

No



## Getting Started with Requesting an EDI/Integration Project

### EDI Contacts

Step 5: If the Business contact is the same as the EDI contact you can select no and click Next to continue

7. Enter customer EDI Contacts? \*  
(if different from above)

Yes

No

Next

If your EDI contact is different, please list Contact Name, Title, Phone # & Email. You are also able to add additional contacts if needed. Once completed click next to continue.

7. Enter customer EDI Contacts? \*  
(if different from above)

Yes

No

8. EDI Contact Name \*  
Enter your answer

9. EDI Contact Title \*  
Enter your answer

10. EDI Contact Phone Number \*  
The value must be a number

11. EDI Contact Email \*  
Enter your answer

12. Add additional EDI contact?

Yes

No

Next



Step 6: Adding Americold Business Contact Details. If yes is selected, the following questions will appear. If not, please go ahead to the next question.

13. Add Americold Business Contact Details \*

This contact will approve the project request.

Yes

No

14. Americold Business Contact Name \*

Enter your answer

15. Americold Business Contact Title \*

Enter your answer

16. Americold Business Contact Phone Number

The value must be a number

17. Americold Business Contact Email \*

Enter your answer



Step 7: Warehouse contact. If yes is selected the following questions will appear if not, please go ahead to the next page.

18. Add Americold Warehouse Contact \*

Yes

No

19. Warehouse Contact Name \*

Enter your answer

20. Warehouse Contact Title \*

Enter your answer

21. Warehouse Contact Phone \*

The value must be a number

22. Warehouse Contact Email \*

Enter your answer

Next



Step 8: Please specify your requested go live date **Note: The standard timeframe for onboarding is typically four weeks**

23. Requested Go Live Date \*

The standard timeframe for EDI onboarding is typically four weeks.

Please input date (M/d/yyyy)



Step 9: Please mark if Americold handles transportation for this customer

24. Does Americold handle transportation for this customer? \*

Yes

No

### EDI Specifications

Step 9: Please select your preferred/required EDI Specifications. If you wish to get setup with EDI quickly, please use the standard Americold document formats. If you have specific requirements, please choose "Customer Specs", and provide us with an attachment of your specifications.

Step 9: Please select your preferred/requ

25. Will customer use Americold's EDI specifications or their own? \*

Americold's EDI Specifications

Own EDI Specifications



### Test Script & Sample Data

Step 10: In order to speed up the EDI setup process, please tell us if you have a test script available as well as Sample data.

26. Will customer provide sample data and test scripts?

Sample Data

Test Scripts

### Current EDI Americold Experience

Step 11: Please select your current experience level with Americold.

27. Does the customer have EDI experience? \*

On-prem

Third Party/VAN

New to EDI

### File format

Step 12: Please select what formatting will be used.

28. Please advise what data format(s) are to be exchanged. \*

EDIFACT

X12

CSV

XML

JSON/API

Other





## Getting Started with Requesting an EDI/Integration Project

### EDI Message Types

Step 13: Please choose at least one message type.

29. Please indicate EDI messages you are interested in trading. \*

- 810-Warehouse Invoice
- 846 -Inventory Snapshot
- 856/DESADV -Advanced Ship Notification Inbound to Americold
- 856/DESADV -Advanced Ship Notification Outbound to Customer/Consignee
- 888/PRODAT -Item Maintenance
- 943/DESADV -Inbound Receipt
- 940/INSDDES - Outbound Order
- 944/INSDDES -Receipt Confirmation
- 945/DESADV -Shipment Confirmation
- 947/HANMOV -Inventory Adjustment Inbound to Americold
- 947/HANMOV -Inventory Adjustment Outbound from Americold
- Other Integrations

### Carrier EDI Transactions

Step 14: If necessary, please choose a carrier EDI transaction type.

#### 30. Carrier EDI

- 204 -Load Tender
- 990 -Load Tender Acceptance
- 210 -Transportation Invoice
- 214 -Transportation Status



Step 15: Please select Transaction Type

### 31. Other Integrations Transactions

- Procurement 810 -Invoice
- Procurement 850 -Purchase Order
- Passthrough File

Step 16: Please supply any unique EDI requirements needed for your request.

32. List any additional EDI requirements not captured above

Enter your answer

Step 17: Please supply the requested Americold locations needed for your request.

33. What Americold location(s) do you want EDI setup for?

Enter your answer



Step 18: Please list all IP and Port information: Note to is needed for In

34. Please list all IP and Port information for Test Environment.

e.g.- 24.156.99.202/4080

Enter your answer

35. Please list all IP and Port information for Production Environment.

e.g.- 92.268.5.28/2030

Enter your answer

Back

Next



## Getting Started with Requesting an EDI/Integration Project

Step 19: Please List your sender Qualifier and ID's as well as your Sender IP for Test and Production environments. **Note : This is needed for information security**

36. Sender Qualifier and ID (Test Environment)

eg- 08/311135000

37. Sender Qualifier and ID (Production Environment)

eg- 08/311135000

38. Please choose preferred communication protocols

\*

- SFTP
- AS2
- API
- Email (csv attachment)
- Other

39. If SFTP selected, is your preference to host EDI files for retrieval, or would you prefer Americold hosts?

- Americold hosts : Push-Pull** (Customer will push a message to Americold's mailbox and/or pull a message from Americold's mailbox)
- Americold hosts : Push-Push** (Customer will push a message to Americold's mailbox designed for them and/or Americold will push a message to the customers mentioned directory)
- Customer hosts : Push-Pull** (Customer will push a message to their mailbox designed for Americold and/or pull a message from Americold's mailbox)
- Customer hosts: Push-Push** (Customer will push a message to their mailbox designed for Americold and/or Americold will push a message to the customers mentioned directory)

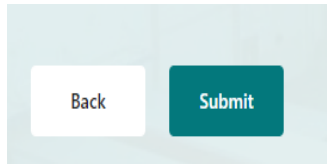
Back

Submit

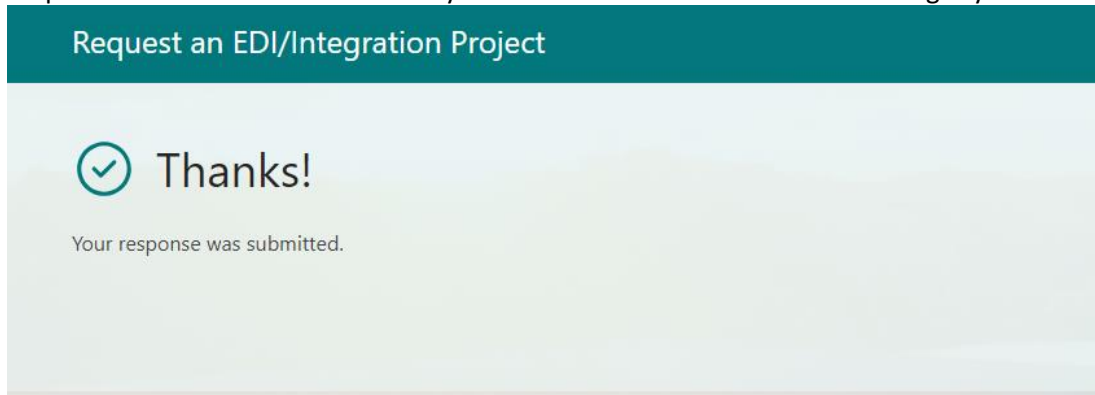


## Getting Started with Requesting an EDI/Integration Project

Step 20: Once the Form is complete, please click the submit button for submission of the form



Step 20: Once the form is submitted you will receive a screen that acknowledges your submission



Once Submitted you will receive the following message Via email.

Hello Laetitia Steinier,

You have successfully completed the EDI Questionnaire. It will be submitted to the Americold Business Development Team for Review and Approval.

Thank you,  
EDI Team.

